

## **REFUND POLICY**

Dear Student,

We would love to hear about your issue and help you fix it. However, if you still wish to get a refund, email us your course details from your registered email ID to [support@clatnliti.com](mailto:support@clatnliti.com). Our team will connect with you.

Our refund policy is:

Refunds are only allowed within 3 days of enrolment. A 100% refund (after deducting GST and payment gateway charges) will be paid to the candidate if he/she has not attempted more than 2 paid tests. Refund requests will not be processed after 3 days of enrolment.

When you enrol in a course on NLTI, you agree to our Privacy Policy, Terms of Use, and Refund Policy.

NLTI reserves the right to postpone/cancel a class, or an event, for any reason whatsoever, in or beyond its control. In that case, a refund is paid. However, logistics or any personal expense incurred by learners/participants is not refunded.

Note: All refunds will be processed within 30 working days after the refund request is approved.